

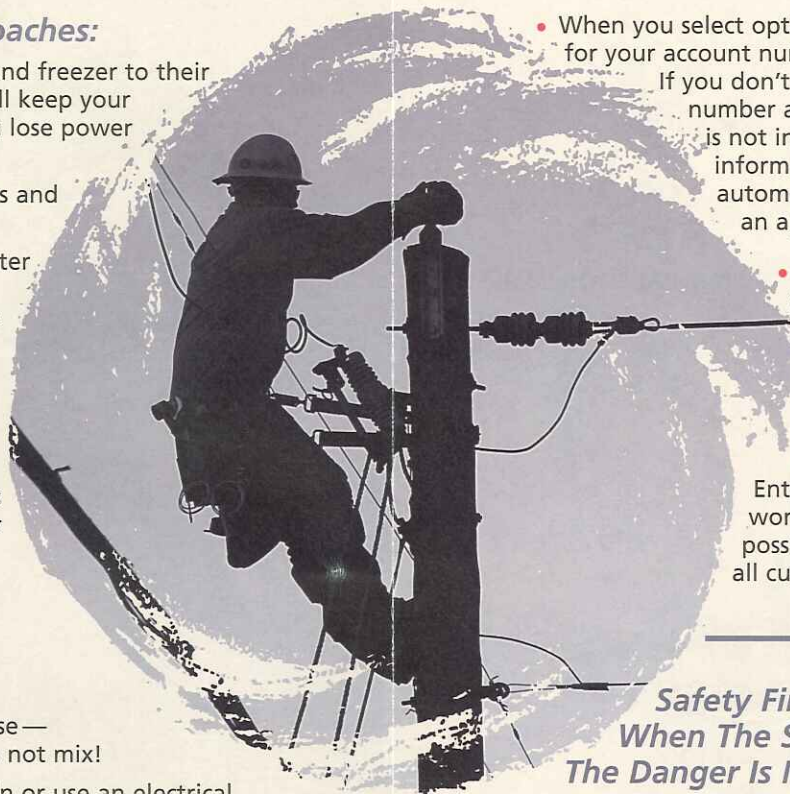
Electric Safety Tips

As the storm approaches:

- Turn your refrigerator and freezer to their coldest settings. This will keep your food fresh longer if you lose power during the storm.
- Unplug other appliances and electronic equipment.
- If it looks as though water may enter your home, it's a good idea to open the main breaker in your electrical breaker box in order to cut off power.
- If you own a swimming pool, turn off all pumps and filters. If not, water from the approaching storm could damage them.

After the storm:

- Please use common sense — electricity and water do not mix!
- Never attempt to plug in or use an electrical appliance or device while standing in water or on a damp surface.
- If water was in your home, for safety reasons, you should have your electrical wiring inspected by a qualified electrician as quickly as possible.
- Electric motors that get wet should be thoroughly checked by an electrician or certified repairman before being reconnected to a power source.
- Keep freezer and refrigerator doors closed while you are without power. Food should stay good in a full freezer for about two days and for about six hours in your refrigerator.
- Once power is restored, check frozen food immediately. If the food is still firm in the center and contains ice crystals, it can be safely refrozen. If it has thawed, but is still cold to the touch, you should cook it before refreezing it. Foods that have reached room temperature should be discarded.
- When widespread outages occur, Entergy phone lines experience high volume. The fastest way to report a power outage is to call 1-800-9OUTAGE (1-800-968-8243) and use the automatic reporting system, which can be accessed by choosing option 1.



- When you select option 1, you will be asked for your account number or phone number. If you don't have your account number and your phone number is not in the company's customer information system, you will be automatically transferred to an agent.
- Once you have reported your outage, there is no reason to report it again unless your neighbors' power comes back on and yours does not.
- Please be patient. Entergy crews will be working as quickly as possible to restore power to all customers.

Safety First — When The Storm Is Over The Danger Is Not

The winds may have subsided, but energized lines can still be hazards. Please:

- Report downed lines or poles.
- Use caution in removing debris. Tree limbs and damp wood can conduct electricity.
- Watch children closely to make sure they stay away from all electrical devices and wall outlets when water is present.
- If lines are dangling or have fallen — stay away from them. A downed power line can be energized and deadly. Call Entergy immediately at 1-800-ENTERGY (1-800-368-3749).
- Follow all manufacturers' instructions when using personal generators:
 - Never use a generator indoors — carbon monoxide from the exhaust is deadly.
 - Generators should be hooked up by a qualified electrician.
 - Main breakers should be opened to avoid feeding power back into Entergy's lines and creating a hazard for the public and power line workers.